

2 April 2020

Manager, Consumer Policy Unit
The Treasury
Langton Crescent
Parkes ACT 2600

By email: uctprotections@treasury.gov.au

Dear Manager

Treasury consultation: Enhancements to Unfair Contract Term Protections

Thank you for the opportunity to provide feedback on Treasury's Regulation Impact Statement (**RIS**) detailing potential options to enhance existing unfair contract terms (**UCT**) protections for consumers and small business.

Residents of Retirement Villages Inc (RRVV) is a volunteer organisation representing older Victorians who live in retirement villages or are considering entering a retirement village. The organisation incorporated 14 years ago and today has over 7000 members. We assist members who experience conflict with their village operators and advocate for law reform.

RRVV understands that Consumer Action Law Centre (CALC) has provided a submission to The Treasury in response to this consultation. RRVV has reviewed the submissions of Consumer Action Law Centre about UCTs in retirement housing agreements and endorses those comments.

Please do not hesitate to contact us if you require any further information.

Yours faithfully



Lawrie Robertson
President